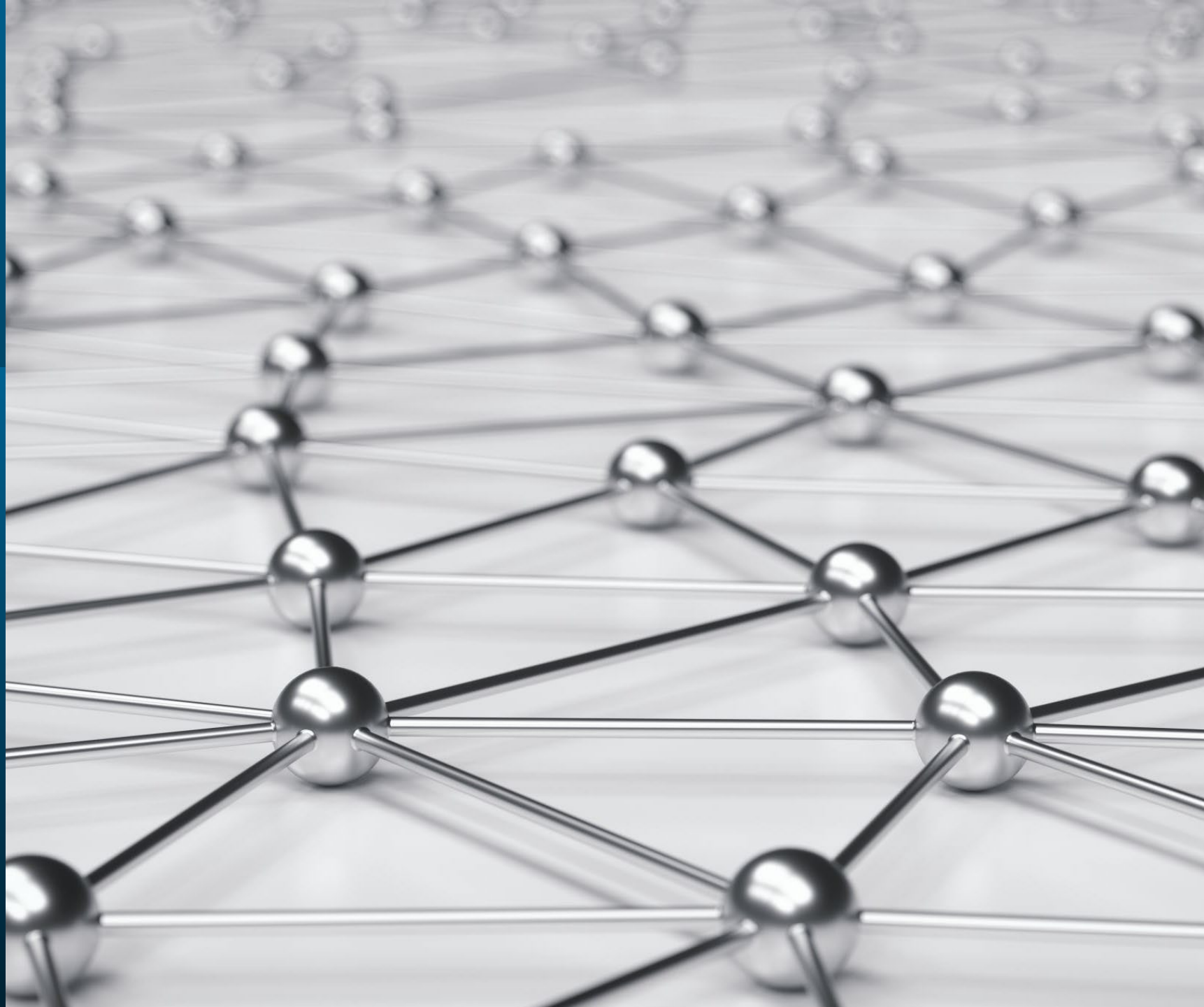


EXPERTVOICE BRAND INTEGRATION PROGRAM GUIDE

POWERED BY TRUECOMMERCE



INTRODUCTION



- **ExpertVoice (EV)** has partnered with TrueCommerce to help integrate and automate business transactions with EV's partner community. This program automates the ExpertVoice Purchase Orders and integrates them into Shopify without manual data entry.
- Founded in 1995, **TrueCommerce (TC)** is a leading *Supply Chain Commerce Network* and *Business System Integration* partner that services clients globally for *Unified Commerce* and Integration needs
 - TC helps to connect your business to customer, supply and logistical channels
 - TC provides integrations to over 30+ business and ERP systems today
 - www.truecommerce.com
- Through this program, implemented and serviced by TC, your business will be able to **eliminate manual processing of EV transactions**
- TC will provide an **Integration Gateway** between EV and your Shopify OMS to *automate Orders and Shipment Updates*



DOCUMENT FLOW



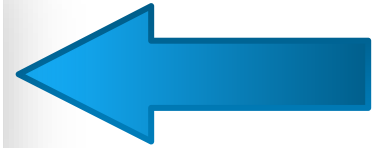
1



STEP

Purchase Order

ExpertVoice Purchase Order is received into Shopify as a new Sales Order



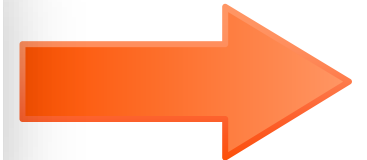
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STEP

Shipping Tracking

Once you have marked the order “fulfilled” the tracking and fulfilled quantity is integrated directly to ExpertVoice.



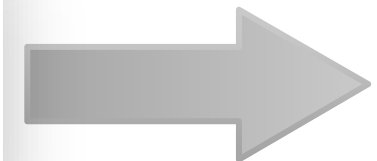
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STEP

Inventory Quantity

Inventory Quantities can be uploaded via CSV file to the TrueCommerce platform to update ExpertVoice Systems.



PROGRAM CHECKLIST



STEP 1

Questionnaire

Validate the project scope and fill in the Shopify Integration Checklist



STEP 2

Signup Process


Signup for Integration with Shopify & ExpertVoice



STEP 3

Implementation Setup

Review QuickStart Guide and TrueCommerce will assist in configuration, setup, training & go-live support.



SHOPIFY INTEGRATION CHECKLIST

Your ExpertVoice Account Manager will be providing you the integration checklist to complete.

Company Name: _____

Shopify or Shopify Plus: _____

ERP System: _____

Shipping Software: _____

Select Shopify Integrated Documents with ExpertVoice:

- Importing ExpertVoice POs to create Sales Orders in Shopify
- Exporting Fulfilled Orders from Shopify to ExpertVoice
- Exporting Shopify Item Quantities to ExpertVoice

Anticipated PO Transaction Volume (Monthly Orders): _____

Store Integration Questions:

- Every product variant in my Shopify Store a unique SKU?
- I have duplicate SKUs in my Shopify Store across my catalogs?

Total # of Fulfillment Locations in Shopify: _____

Location Name 1: _____

Location Name 2: _____

Location Name 3: _____

- Do all orders go into Shopify under a single customer account (ExpertVoice)?
- Do you fill in the PO# to separate out ExpertVoice orders?
- Are all orders from ExpertVoice imported as "Paid"?
- Do you use Tags in Shopify? _____

QUICK START GUIDE & IMPLEMENTATION



- As part of this program, your team will work with a **TrueCommerce Implementation Specialist** to help complete this integration with **ExpertVoice** quickly and successfully
- The **Quick Start Guide** will allow for easy, step-by-step instructions for your team members to complete setup and testing scenarios accurately

Shopify Integration Quick Start Guide



Written by Katie Pilcher
Updated over a week ago

Congratulations on purchasing your Shopify integration with TrueCommerce! We can get you up and running in these easy steps:

1. Set up your store

Follow these steps to prepare your store.

[Store Setup](#)

2. Submit your questionnaire

[Questionnaire](#)

3. Prepare your products for synchronization

[Validate Products](#)

4. Give us an export of your products

[Export Products](#)

5. Test

Participate in testing.

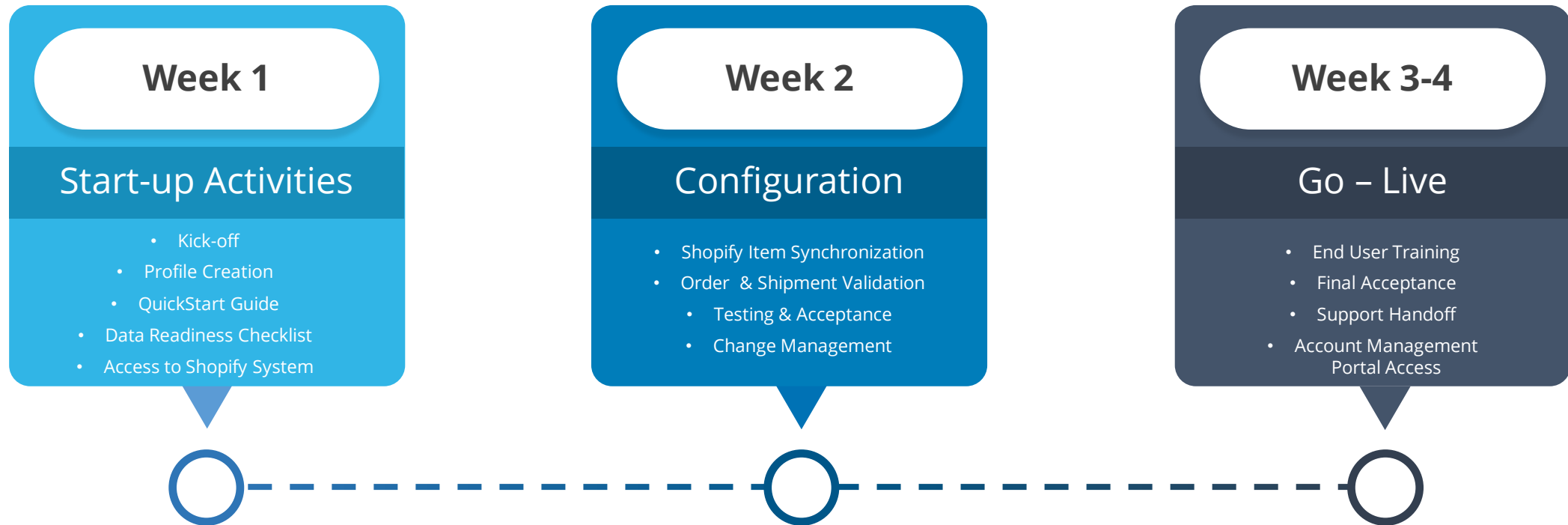
[Testing Scenarios](#)



Launch!

Coordinate with your TrueCommerce representative and go live!

SETUP TIMING AND EXPECTATIONS



EXPERTVOICE INTEGRATION PRICING

Solution	Setup	Subscription
Shopify Integration	\$1,000	\$99/Month

Includes:

- Integration for Shopify
- Orders & Fulfilled Orders
- Training & Implementation
- Support & Maintenance included



24x7
Emergency
Support
Included

Critical Support



Defined
Timelines for
Response &
Resolution Goals

Support Goals

Standard Support

8am – 8:00pm ET
Weekdays

Phone \ Email
Customer
Center



Dedicated Team

SAP Integration
Support Teams

Faster
Resolution



WWW.TRUECOMMERCE.COM/SUPPORT
CALL \ SUBMIT A TICKET

ALTERNATE INTEGRATION OPTIONS FOR EXPERTVOICE BRANDS



Solution	Setup	Subscription
QuickBooks Integration Enterprise Online Pro Premier	\$795	\$99/Month
NetSuite or Acumatica	\$2,500	\$199/Month
NetSuite Sage 100, 300, Intacct SAP B1 D365 Business Central D365 SCM Skubana Dear Systems 	Call for Details	TrueCommerce EV Sales Team (703) 483-3912

Includes:

- Integration Orders & Shipments
- Integration of Inventory CSV or ERP Integrated
- Training & Implementation
- Support & Maintenance included



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ENVIRONMENT
FORCES YOU TO
DO BUSINESS IN
EVERY
DIRECTION...**

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