

TrueCommerce Shopify Integration Checklist

Company Name:

Contact Name, Phone, E-mail:

Shopify or Shopify Plus:

ERP System:

Shipping Software:

Current TrueCommerce Client:

Shopify Integration with ExpertVoice will consist of the following:

- ❖ NOTE: There are limited customizations that can be accommodated with this type of integration
 - Importing ExpertVoice POs to create Sales Orders in Shopify
 - Exporting Fulfilled Orders from Shopify to ExpertVoice
 - Orders will go into Shopify as their own customers, under the member's name & email address.
 - Orders will have the following details:
 - o Sales Channel: *TrueCommerce Foundry*
 - o Order Note: *ExpertVoiceIntegrationPartner*
 - o Orders will be imported as: "Paid" & "Unfulfilled"
 - o 3 Order Tags: *Expertvoice, Expertvoice PO #, Truecommerce Transaction ID*

Store Integration Questions:

- Anticipated Monthly PO Transaction Volume (if unknown, EV AE can assist in projections):
- Every product variant in my Shopify Store a unique SKU?
- I have duplicate SKUs in my Shopify Store across my catalogs?
 - ❖ **NOTE:** Duplicate SKUs can cause delays in setup or even prevent TrueCommerce from being able to successfully integrate to your Shopify. If your store has duplicates we will review in further detail.
- Total # of Fulfillment Locations in Shopify:
 - Location Name 1:*
 - Location Name 2:*
 - Location Name 3:*
- Do you use Tags on Orders in Shopify?

For existing ExpertVoice clients only (Please provide information about current order integration.)

Do orders go into Shopify under a single customer account (ExpertVoice)?

Do you fill in the PO# to separate out ExpertVoice orders?

Are orders from ExpertVoice imported as "Paid"?